

Emergencies

Emergency Phone Numbers / Japanese

From a public phone, insert 10 yen or push the red button at the bottom to make the call free of charge.



110
Police
(Keisatsu 警察)



119
Fire Truck
(Shōbō 消防)



119
Ambulance
(Kyūkyūsha 救急車)



118
Japan Coast Guard Okinawa HQ
(Kaijō Hoanchō 海上保安庁)

Please create a card with your name and phone number should you ever need to give your information to an emergency operator.

For example:

Name: Watashi no namae wa _____ desu.

Address: Watashi no jūsho wa _____ desu.

Telephone Number: Watashi no denwa bangō wa _____ desu.

Emergency Japanese

In an emergency situation it might be difficult to find a person proficient in a foreign language.

Therefore, the following phrases could be helpful.

I can't speak Japanese.	Nihongo ga dekimasen.	日本語ができません。
Please come and help me.	Tasukeni kite kudasai.	助けに来て下さい。
There has been an accident.	Jiko/Jiken desu.	事故 / 事件です。
There has been a robbery.	Dorobō desu.	どろぼうです。
The address is _____.	Jūsho wa...	住所は _____。
My name is _____.	Namae wa...	名前は _____。
My phone number is _____.	Denwa bangō wa...	電話番号は _____。
Fire!	Kaji desu.	火事です。
Please call an ambulance!	Kyūkyūsha onegaishimasu.	救急車お願いします。
Someone is drowning!	Oboreteimasu.	溺れています。
Come quickly!	Sugu kite kudasai.	すぐ来て下さい。

How to say numbers in Japanese

0 zero, 1 ichi, 2 ni, 3 san, 4 yon, 5 go, 6 roku, 7 nana, 8 hachi, 9 kyū, 10 jū

* The dash (-) in a phone number is pronounced "no."

Pronunciation of Japanese sounds

VOWELS:

- A "ah" as in "father"
- I "ee" as in "meet"
- U "oo" as in "flute"
- E "eh" as in "etch"
- O "oh" as in "rope"

CONSONANTS:

- * Japanese consonants are basically the same as English.
- The "R" sound is halfway between the English "R" and the English "L" sounds.



Police Boxes (Kōban 交番)

If you are in need of help while walking or driving in Urasoe, there are police boxes which offer services.

This system exists throughout Japan. Police boxes in Urasoe City are listed below.

Police Box	Kanji	Address	Telephone
Gusukuma	城間	2121-1 Gusukuma	(098) 877-2061
Makiminato	牧港	1-7-9 Makiminato	(098) 877-9377
Nakama	仲間	319 Nakama	(098) 877-9376
Uchima	内間	4-26-13 Uchima	(098) 877-8126

Home Safety

LP Gas (LP ガス)

Please cooperate with the periodic inspections by the gas company. They are in accordance with regulations.

If the gas is used over two hours, it may automatically shut off for safety reasons. Your oven is not out of order. Wait a few minutes and then open the plastic lid beside the gas meter and reset it. Keep pressing the button until it restarts.

What to do When a Gas Leak Occurs

- Extinguish all open flames and sources of combustion.
- Close the main gas valve, and unplug electric appliances.
- Open doors and windows to vent the gas out of the room.
- Do not turn on any electrical appliances. (This includes ventilation fans.)
- Phone the gas company, housing agency, or landlord immediately for inspection.
- Do not attempt to fix a gas problem yourself. LP gas can be extremely dangerous if someone inexperienced tries to fix it.

Fire Extinguishers (Shōkaki 消火器)

When buying a fire extinguisher, select a reinforced solution type effective for oil fires. It is extremely dangerous to use old or damaged fire extinguishers, so make sure yours is new. The new type has a yellow safety plug and a pull-ring with a 2cm or larger inner diameter. To use a fire extinguisher, pull the plug upward, aim at the fire, and grip the lever. Most fire extinguishers work for 14 seconds.

In the event you cannot put the fire out, phone the fire department immediately, and alert your neighbors. Say "kaji desu," and give your address.

Smoke Detectors (Jūkeiki 住警器)

Smoke detectors are not currently standard equipment in homes in Japan. If you want a smoke detector in your house or apartment, you will have to purchase one on your own. However, as of June 1, 2011, smoke detectors will be required in all apartments and private houses in Urasoe. If you are a private homeowner, you are responsible for installation. Landlords are responsible for installation in rental housing.



Typhoons

(Taifu 台風)

The typhoon season is from April to November. Typhoon conditions are broadcast on AFN television and radio, and on Japanese television.

Preparing for a Typhoon

- Have enough bottled water, food, and flashlight or candles available for a couple of days.
- Make sure your radio has batteries.
- Secure all loose objects outside.
- Make sure all pets are inside.

If the buses are not running, schools and public services (City Hall etc.) close for the day. Information about bus, ferry, and airplane cancellations is broadcast continually on Japanese television during typhoons as well as on the Urasoe City Homepage and Official Facebook.

During a Typhoon

- Avoid going outdoors.
- Be prepared for power outages.
- Listen to the radio for information and updates.
- If your windows are not reinforced, tape them in a crisscross fashion. (This is only necessary if the wind is extremely strong.)

Earthquakes

(Jishin 地震)

Okinawa is not known to have damaging earthquakes, and even minor tremors are rare compared to other areas in Japan. Nevertheless, here are some tips on preparing for earthquakes.

Preparing for an Earthquake

- Have enough bottled water, non-perishable food, and flashlight or candles to last a few days.
- Have a portable radio with batteries that work. You should also have some spare batteries available.
- Make sure all objects in your home are secured.
- Have a First Aid Kit available.
- Have some money in cash available.
- Make sure you know where your identifying documents are. Have your passport and other important documents readily available.

During an Earthquake

- Stay calm.
- Turn off all sources of fire and extinguish any flames.
- Open doors for escape.
- Protect yourself against injury from falling furniture and objects.
- Take refuge under a table or some other strong object and hold onto it.
- Cover your head.
- Stay away from brick and concrete block fences, etc.
- Do not use elevators.
- If you are operating a vehicle, pull over to the side of the road in a safe manner. After pulling over, listen to AFN, or a broadcasting system you understand, in order to get earthquake, traffic, and tsunami warning bulletins.
- Leave the center of the road open.
- Leave the engine key inserted and close the windows. Do not lock the doors.
- Do not attempt evacuation by car.
- Walk to the nearest safe area.



Evacuation Shelters

(Shitei Hinanjo 指定避難所)

Area	Shelter	Address	Telephone
Nakama	1 Urasoe Elementary School	2-47-1 Nakama	877-2064
	12 Urasoe Junior High School	2-46-1 Nakama	877-2066
Yafuso	2 Nakanishi Elementary School	2-32-1 Yafuso	877-2067
	13 Nakanishi Junior High School	2-13-1 Yafuso	877-2070
Jicchaku	3 Kamimori Elementary School	1-4-1 Jicchaku	877-6380
Iso	4 Urashiro Elementary School	2-13-1 Iso	877-3335
	18 Urasoe Commercial High School	3-11-1 Iso	877-5844
Makiminato	5 Makiminato Elementary School	2-14-1 Makiminato	877-4142
Toyama	6 Toyama Elementary School	2-34-1 Toyama	877-7595
	16 Uranishi Junior High School	3-1-1 Toyama	879-3236
Uchima	7 Uchima Elementary School	4-3-1 Uchima	877-0369
	14 Kamimori Junior High School	1-6-1 Uchima	877-5165
	17 Urasoe High School	3-26-1 Uchima	877-4970
Gusukuma	8 Minatogawa Elementary School	4-37-1 Gusukuma	879-1974
Miyagi	9 Miyagi Elementary School	3-7-3 Miyagi	879-5312
Takushi	10 Takushi Elementary School	998 Takushi	879-3238
Maeda	11 Maeda Elementary School	333 Maeda	879-1947
	19 JICA Okinawa Center	11463-1 Maeda	876-6000
Minatogawa	15 Minatogawa Junior High School	1-1-1 Minatogawa	876-1323

Welfare Shelters

(Fukushi Hinanjo 福祉避難所)

Area	Shelter	Address	Telephone
Iso	1 Wakakusa Youth Center	3-44-1 Iso	877-0047
	7 Urashirokko Youth Center	2-13-2 Iso	878-6815
Uchima	2 Uchima Youth Center	3-28-12 Uchima	876-1502
Nishihara	3 Nishihara Youth Center	4-9-1 Nishihara	878-1766
Kyozuka	4 Kyozuka Yuimaru Center	1-17-1 Kyozuka	876-4100
Miyagi	5 Miyagigahara Youth Center	2-4-1 Miyagi	876-1895
	10 Miyagi Kibo no Mori Community Center	3-7-3-1 Miyagi	870-0227
Makiminato	6 Machinato Youth Center	2-38-2 Makiminato	873-1898
Jicchaku	8 Mori-no-ko Youth Center	1-4-1 Jicchaku	874-7610
Nakama	9 Urasoe Gusuku Youth Center	2-47-5 Nakama	874-0417
Maeda	11 Maeda Yubushigaoka Youth Center	323 Maeda	871-1558
Ohira	12 Ohira Special Education School	1-27-1 Ohira	877-4941

Tsunami Shelters

(Tsunami Hinan-biru 津波避難ビル)

Area	Shelter	Address	Telephone	Floor
Makiminato	1 Okinawa Prefectural Construction Hall	5-6-8 Makiminato	876-5211	3
	2 Makiminato Driving School	5-10-1 Makiminato	879-1774	4
Jicchaku	3 Okinawa Toyota Motor Co., Ltd.	4-18-1 Jicchaku	877-2494	3
	4 Urasoe Industry Promotion Center Yui no Machi	4-13-1 Jicchaku	877-4606	3~5
	9 Symba Network Building	4-15-15 Jicchaku	871-3100	3~4
Inanse	5 Okinawa Central Wholesale Market	1-11-1 Inanse	865-2111	3
	8 Inanse Assembly Hall	1-7-1 Inanse	866-6111	4
Naha Minatomachi	10 Hotel Morlia Classic	4-3-27 Naha Minatomachi	860-5555	4
Minatogawa	7 Tech Land Urasoe (Yamada Denki)	241-3 Minatogawa	870-1106	Parking lot
Irijima	6 Ryukyu Cement Co.	2-2-2 Irijima	870-1080	6

Evacuation Fields

(Kōiki Hinanjo 広域避難所)

Area	Shelter	Address
Nakama	1 Urasoe Culture Park	1-9 Nakama
	2 ANA SPORTS PARK Urasoe	1-13 Nakama



